

BCLM UnChained Annual Pass Terms & Conditions

Black Country Living Museum UnChained Annual Passes ("UnChained" hereafter) are non-refundable and non-transferable. Any UnChained Pass being used fraudulently will be retained by the Museum and no refund issued.

UnChained Passes cannot be purchased or used in conjunction with any other offer.

UnChained Passes will be issued to visitors purchasing full priced admission to the Museum online or on the door on or after 1st January 2015. Any tickets purchased prior to this date will not be exchanged for UnChained Passes.

BCLM admission tickets purchased online must be used for first admission to the Museum within six months of the date purchased. Thereafter Visitors can use their UnChained Pass (issued upon first visit) for unlimited re-entry to the Museum during normal opening hours for 12 months.

Upon first issue of your UnChained Pass you will be required to sign the reverse of the pass. In doing so you agree to the terms & conditions of use.

UnChained Passes are valid for unlimited return visits for 12 months from the date of issue for the original visiting party only. Any additional visitors will be charged the normal admission price.

UnChained Passes cannot be used for entry to special events or courses or towards school or group bookings.

UnChained Passes must be produced on arrival on all return visits to gain free admission. Any visitors unable to produce their pass will be charged the normal admission price and this will not be refunded.

The Museum reserves the right to request proof of purchase and/or identification upon entry to the Museum and to charge normal admission price to any visitors unable to prove that they are the original pass holders/visiting party. Normal admission prices will be charged and no refunds issued.

Any passes showing signs of falsification will not be accepted; full admission will be charged and no refund issued.

Expired UnChained Passes will not be accepted for free return admission and normal admission price will be charged and a new UnChained Pass issued.

The Museum cannot replace lost or damaged UnChained Passes.

The Museum reserves the right to refuse admission.