



# THE LOCKSMITH'S HOUSE

## Access Guide

### **About the Museum**

The Locksmith's House is part of the Black Country Living Museum, one of the UK's leading open air museums. At the House, we have preserved the living and working conditions of 1904, captured in the Victorian house and workshops.

### **Making the most of your visit**

Access is available to the ground floor of the Museum, including the costume display, parlour, kitchen, brew'us and workshops. Unfortunately, due to the historic nature of the building, the upper storey of the house and workshop can only be accessed via steep steps.

Our staff will help you to get the most from your visit so please ask them if you have any special requirements or need additional support. A written guide to all the rooms is available on request, including large print format. Picture card alternatives are available for the second storey displays.

### **Assistance dogs**

Assistance dogs are welcome on site. Staff will be happy to provide water.

### **Accessible toilets**

An accessible toilet is available in the back yard of the House, alongside the other toilets.

### **Refreshments**

If refreshments are on offer, for special events or by pre-booked arrangement, these are available in the ground floor 'Education Room'.

### **Parking**

There is no designated parking at the Museum, but limited disabled parking can be made available. If you have access requirements please do contact the Museum in advance of your journey so that we are able to provide assistance. Telephone 0121 557 9643 or email [info@bclm.com](mailto:info@bclm.com). We will be pleased to help.

### **Enjoy your visit**

We hope you find this information useful. If you have any comments or suggestions please do get in touch:

Email [info@bclm.com](mailto:info@bclm.com)

Telephone 0121 520 8054

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