

THE BLACK COUNTRY LIVING MUSEUM

BOOKING AND PLANNING A VISIT

Group Visit Prices:

Adults £10.70, Seniors £8.60, Young People (5-16) £6.60

BOOKING AND PLANNING A GROUP VISIT TO THE BLACK COUNTRY LIVING MUSEUM COULD NOT BE EASIER.

All groups must book in advance. To check availability and provisionally reserve your place call the **BOOKING OFFICE** between 10.00am and 4.00pm on **0121 520 8054**.

To book your group visit, simply:

- Decide on a suitable date for your visit, with alternatives in case your first choice is not available.
- Decide if you require: (subject to availability)
 - To tour the Museum at your leisure
 - An introductory talk
 - A guide who will escort you around the site
 - A lesson in the Schoolroom
 - A visit to the Underground Coal Mine.
- Decide if you require a trip into Dudley Canal Tunnel & Caverns (additional charge applies).
- Decide on your arrival and departure times.
- Decide if you require a meal from the Canalside Cafe or fish and chips from the Fish & Chip Shop.
- Contact the **Booking Office on 0121 520 8054** to check that your preferred date is available.
- This is the time to let us know if your group have any special requirements.

The agreed date will then be provisionally held for you until you complete and return the enclosed Booking Form.

- Complete the booking form, photocopy it for your records and return it to confirm your visit. Once we have received the completed booking form we will forward a booking acknowledgement to you.
Bring this with you on the day of your visit.

PAYMENT

Payment for admission is to be made in full on the day of your visit at the Museum. This ensures you only pay for the numbers who actually attend on the day of the visit.

PAYMENT TO BE MADE IN FULL ON ARRIVAL.

Mastercard, Visa, Switch and Delta are accepted. Cheques should be made payable to:

THE BLACK COUNTRY LIVING MUSEUM TRUST



For more information or to make a booking contact the Booking Office on

0121 520 8054

More than you ever imagined!

THE BLACK COUNTRY LIVING MUSEUM

GROUP VISIT BOOKING FORM

Once you have made your provisional booking please complete this form and return it to:
 Booking Office, **THE BLACK COUNTRY LIVING MUSEUM**
 Tipton Road, Dudley, West Midlands DY1 4SQ

Contact Name:.....
 Organisation:.....
 Address:.....

 Postcode:.....Daytime Tel. No:.....
 Email:.....

Date of Visit:.....
 Estimated time of arrival:.....Estimated time of departure:.....

EXPECTED NUMBER IN GROUP

(Prices shown below are for groups of 10 persons or more and are valid until December 2010):

No. of Adults @ £10.70	Number in Party <input type="text"/>	No. of Young People aged 5-16 @ £6.60	Number in Party <input type="text"/>
No. of Seniors @ £8.60	<input type="text"/>	One Group Organiser Admitted Free of Charge	<input type="text"/>

PAYMENT TO BE MADE IN FULL ON ARRIVAL

Mastercard, Visa, Switch and Delta are accepted.
 Cheques should be made payable to:
THE BLACK COUNTRY LIVING MUSEUM TRUST



Groups are given the choice of:

- Touring the Museum at your leisure
- An introductory talk*
- A guide who will escort you around the site*
- A lesson in the schoolroom*
- A visit to the underground coal mine*
 (*Subject to Availability)

Please tick below if you wish to book any of the following for your group of 20 or more:

- COSTUMED GUIDE **OR** INTRODUCTORY TALK (tick one box only)
- A FREE UNDERGROUND COAL MINE TOUR Y N
- A FREE LESSON IN THE VICTORIAN SCHOOLROOM Y N
- A TRIP INTO DUDLEY CANAL TUNNEL & CAVERNS** Y N

(** Additional cost) This trip is operated by Dudley Canal Trust (Trips) Ltd, to whom payment should be made at the boat.

BOOKING OFFICE: 0121 520 8054

FAX: 0121 557 4242

Between 10am - 4pm Monday to Friday

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THE BLACK COUNTRY LIVING MUSEUM

INFORMATION & FACILITIES

First Aid

The Museum has a number of trained first aiders. If a first aider is required, please seek assistance from any member of staff or go to the main entrance building.

What to Wear

The Museum is a large open air site. During inclement weather there is plenty to see inside the many buildings, but make sure the group come prepared with a waterproof if wet weather is forecast. In the colder winter months wear warm clothing. Appropriate footwear is recommended at all times.

Toilets

Toilets are situated at the entrance, next to the Canalside Cafe and in the Museum village at the Bottle and Glass Inn.

Food Outlets

The Canalside Cafe

The Canalside Cafe offers a wide selection of food from snacks to hot and cold meals. We recommend that groups reserve their meals. (See booking form).

Fish & Chip Shop

The 1930's Fish & Chip Shop offers traditionally cooked fish and chips, reputed to be the best in the Midlands.

Cafe Bar

Hot drinks and light refreshments are available from the Museum's Cafe Bar at the entrance. Just the place to start your visit (occasionally closed).

Picnic Areas

If groups prefer to bring their own packed lunch there are a number of grassed picnic areas around the site.

Parking

There is **FREE** coach parking next to the Museum entrance.

Gift Shop

The shop sells a wide range of books and souvenirs relating to the Black Country and the Museum.

Length of Visit

We recommend you allow sufficient time - at least three hours - although a full day is required to do justice to the extensive attractions at the Museum. Remember the open air site covers 26 acres. Groups of 20 or more can book an introductory talk or a guide to make the most of their visit, including reservations for a School Lesson and Underground Coal Mine Tour. Alternatively your group can explore the Museum at their leisure.

Special Needs

Wheelchair access is available to the majority of buildings. However, because of the authentic reconstructions, some exhibits can pose difficulties for those with restricted mobility. Staff are always on hand to assist. Wheelchairs are available for free hire - however, pre-booking is essential. Adapted toilets are available in the entrance building and adjacent to the Canalside Cafe.

For more information please contact

0121 557 9643

More than you ever imagined!

THE BLACK COUNTRY LIVING MUSEUM

DUDLEY CANAL TUNNEL VISIT

INCLUDE A TRIP INTO THE DUDLEY CANAL TUNNEL AS PART OF YOUR MUSEUM VISIT

Take Advantage of Group Discount Rates

Dudley Canal Trust operates boat trips into the world famous Dudley Canal Tunnel and Limestone Mines from the Museum site.

This unique Canal Tunnel connects with a 200 year-old system of limestone mines, branch tunnels and open ivy curtained canal basins. This is now the only remaining example open to the public of Black Country's mining heritage.

Two underground audio-visual shows and a skipper-guided tour bring the history of this hidden world to life!

Trips take about 40 minutes. Group rates (available for parties of 20 or more) are:

Children £3.95, Adults £4.79 and Seniors £4.30

Please complete the trip into Dudley Canal Tunnel & Caverns section on the Museum Group Visit Booking Form to indicate if you would like to book a trip.

PAYMENT

Payment to be made to Dudley Canal Trust on the day of your visit either by cash, cheque made payable to: **Dudley Canal Trust (Trips) Ltd.** or by Mastercard, Visa, Switch and Delta.



BOOKING OFFICE: 0121 520 8054

Between 10.00am - 4.00pm Monday to Friday

More than you ever imagined!



CANALSIDE CAFE GROUP REFRESHMENT BOOKING

The Museum's Canalside Cafe suggests a minimum of 20 people for group bookings.

The Cafe is situated overlooking the village and canal and is open to visitors daily from 10 a.m.
It offers a range of light refreshments, hot food and drinks.

We are famous for our Black Country faggots and bespoke handmade sausages.

Complete your visit by pre-booking your freshly prepared refreshments or meals in the Canalside Cafe.
Waitress service is available for groups of 20 to 100 people.

MORNING or AFTERNOON COFFEE

Tea or coffee with a biscuit selection - £2.65

Tea or coffee with a luxury chocolate biscuit selection - £3.65

TRADITIONAL AFTERNOON TEA

A light selection of sandwiches; jam & cream scones, tea or coffee - £6.25

LUNCH

TWO COURSES - £10.95 THREE COURSES - £12.95

Includes bread roll & butter, tea, coffee or soft drink

CHILDREN'S MEALS & SMALLER PORTIONS AVAILABLE

Main course & ice cream plus standard post mix drinks or mineral water - £6.50

To reserve your party's refreshments contact:

The Restaurant Manager, The Canalside Cafe, The Black Country Living Museum,
Tipton Road, Dudley, West Midlands DY1 4SQ Tel: 0121 557 5116

If you would like to pre order wine simply request a wine list

TELEPHONE: 0121 557 5116

More than you ever imagined!

THE BLACK COUNTRY LIVING MUSEUM

CANAL SIDE CAFE BOOKING FORM

Contact Name:.....
 Organisation:.....
 Telephone No:.....
 Email Address:.....
 Mobile No:.....

Total Number of Meals Required

LIGHT REFRESHMENTS			
STANDARD MORNING/ AFTERNOON COFFEE - £2.65	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>quantity</i></td> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>time*</i></td> </tr> </table>	<i>quantity</i>	<i>time*</i>
<i>quantity</i>	<i>time*</i>		
LUXURY MORNING/AFTER- NOON COFFEE - £3.65	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>quantity</i></td> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>time*</i></td> </tr> </table>	<i>quantity</i>	<i>time*</i>
<i>quantity</i>	<i>time*</i>		
TRADITIONAL AFTERNOON TEA - £6.25	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>quantity</i></td> <td style="width: 50%; border: 1px solid black; padding: 2px;"><i>time*</i></td> </tr> </table>	<i>quantity</i>	<i>time*</i>
<i>quantity</i>	<i>time*</i>		

STARTERS		
<i>(Please enter number of each item required)</i>		
A: <input style="width: 100%;" type="text"/>	B: <input style="width: 100%;" type="text"/>	C: <input style="width: 100%;" type="text"/> <small>tomato/orange juice* (*delete as applicable)</small>

MAIN COURSE	
<input style="width: 100%;" type="text"/>	<i>(Please enter number of each item required)</i>
D: <input style="width: 100%;" type="text"/>	E: <input style="width: 100%;" type="text"/>
F: <input style="width: 100%;" type="text"/>	
G: <input style="width: 100%;" type="text"/>	H: <input style="width: 100%;" type="text"/>

SWEETS		
<i>(Please enter number of each item required)</i>		
1: <input style="width: 100%;" type="text"/>	2: <input style="width: 100%;" type="text"/>	3: <input style="width: 100%;" type="text"/>

CHILDREN'S MEAL REQUIRED	
<i>(Please enter number of each item required)</i>	
<input style="width: 100%; height: 100%;" type="text"/>	

Select a Starter, Main Course and Sweet from the list below. Please complete all sections indicating the number of each item required.

Starters

- A.** Soup of the Day
- B.** Melon Fan & Fruit Coulis
- C.** Orange Juice or Tomato Juice

Main Course

- D.** Traditional Faggots
Served with buttery mash and rich gravy
- E.** Hearty Beef Hot Pot
Served with Chips & Garden Peas
- F.** Fish, Chips & Mushy Peas
- G.** Country Ploughmans
With pickles and crusty bread
- H.** Leek, Sharp Cheese & Mustard
Crumble & crusty bread
Served with salad

Sweet

1. Bread & Butter Pudding
2. Apple Crumble & Custard
3. Locally made Ice Cream Coupe

If you would like an alternative to the above or have special dietary requirements, we are only too happy to discuss your requirements.

FINAL NUMBERS TO BE CONFIRMED 7 DAYS BEFORE YOUR VISIT. PAYMENT REQUIRED IN FULL ON THE DAY AT CANALSIDE CAFE.

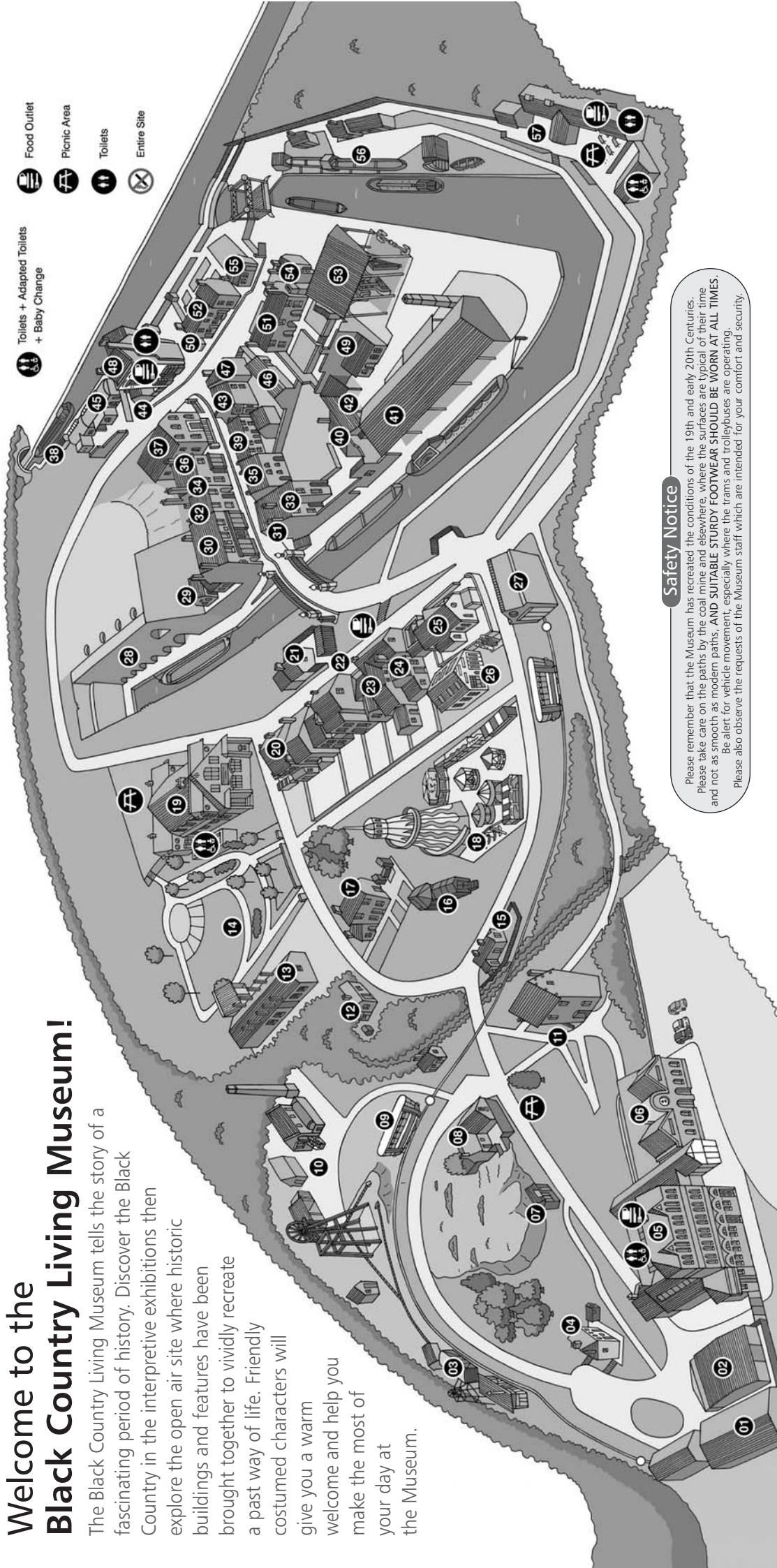
CHEQUES MADE PAYABLE TO BLACK COUNTRY MUSEUM ENTERPRISE LTD.

**Return Booking Form to:
 The Restaurant Manager, The
 Canalside Cafe, The Black Country
 Living Museum, Tipton Road,
 Dudley, West Midlands DY1 4SQ
 Tel: 0121 557 5116**

I would like to receive a copy of the wine list to pre order wine by email post
 *Time subject to availability.

Welcome to the Black Country Living Museum!

The Black Country Living Museum tells the story of a fascinating period of history. Discover the Black Country in the interpretive exhibitions then explore the open air site where historic buildings and features have been brought together to vividly recreate a past way of life. Friendly costumed characters will give you a warm welcome and help you make the most of your day at the Museum.



Safety Notice

Please remember that the Museum has recreated the conditions of the 19th and early 20th Centuries. Please take care on the paths by the coal mine and elsewhere, where the surfaces are typical of their time and not as smooth as modern paths, AND **SUITABLE STURDY FOOTWEAR SHOULD BE WORN AT ALL TIMES.** Be alert for vehicle movement, especially where the trams and trolleybuses are operating. Please also observe the requests of the Museum staff which are intended for your comfort and security.

- | | | | | | |
|--|--|--|-----------------------------------|--|-------------------------------|
| 1 Transport | 10 Racecourse Colliery | 20 Corner Development | 30 Gregory's General Store | 40 Bakery | 51 Back to Back Houses |
| 2 Vehicle Display | 11 Newcomen Steam Engine | 21 Builders Yard | 31 T. Cook's Sweet Shop | 41 Rolling Mill | 52 Cobbler's Shop |
| 3 Brook Shaft | 12 Pitt's Cottage | 22 Old Birmingham Road | 32 Chainmaker's House | 42 Chainmaking Shop | 53 Anchor Forge |
| 4 Cast Iron Houses & Print Shop | 13 Lench's Oliver Shop | 23 Morrall's Gentlemen's Outfitters | 33 Baker's Shop | 43 Hardware Shop | 54 Ironworks Office |
| 5 Interpretive Exhibitions | 14 Folkes Park | 24 Hobbs and Sons Fish & Chip Shop | 34 Photographer's Studio | 44 Carter's Yard (working horses) | 55 Nailmaking Shop |
| 6 Gift Shop, Cafe Bar & Conference Facilities | 15 Toll House | 25 St. James's School | 35 Pawnbroker's Shop | 45 Animal Trap Works | 56 Canal Boat Dock |
| 7 Rock & Fossil Shop | 16 Observatory | 26 Broome's Garage | 36 Doo's Chemist | 46 Limelight Cinema | 57 Canalside Cafe |
| 8 Underground Mine Trips | 17 'Jerushah' the Tilted Cottage | 27 Tram Depot | 37 Chapel | 47 Ironmonger's Shop | |
| 9 Tram Rides ○ Tram Stops | 18 Fairground | 28 1842 Lime Kilns | 38 Canal Tunnel Trip | 48 Bottle and Glass Inn | |
| | 19 Cradley Heath Workers' Institute | | 39 Shops | 49 Brass Foundry | |
| | | | | 50 Station Road Cottages | |